How to change MFA method

Changing the MFA method becomes actual when either a stable wifi or mobile network connection cannot be provided at your specific location. Access to Petrofac applications may be blocked, if an authentication code or a call does not appear on time.

Use the opportunity to change the authentication method from push-notification to sms/call, or vice versa, depending on your need.

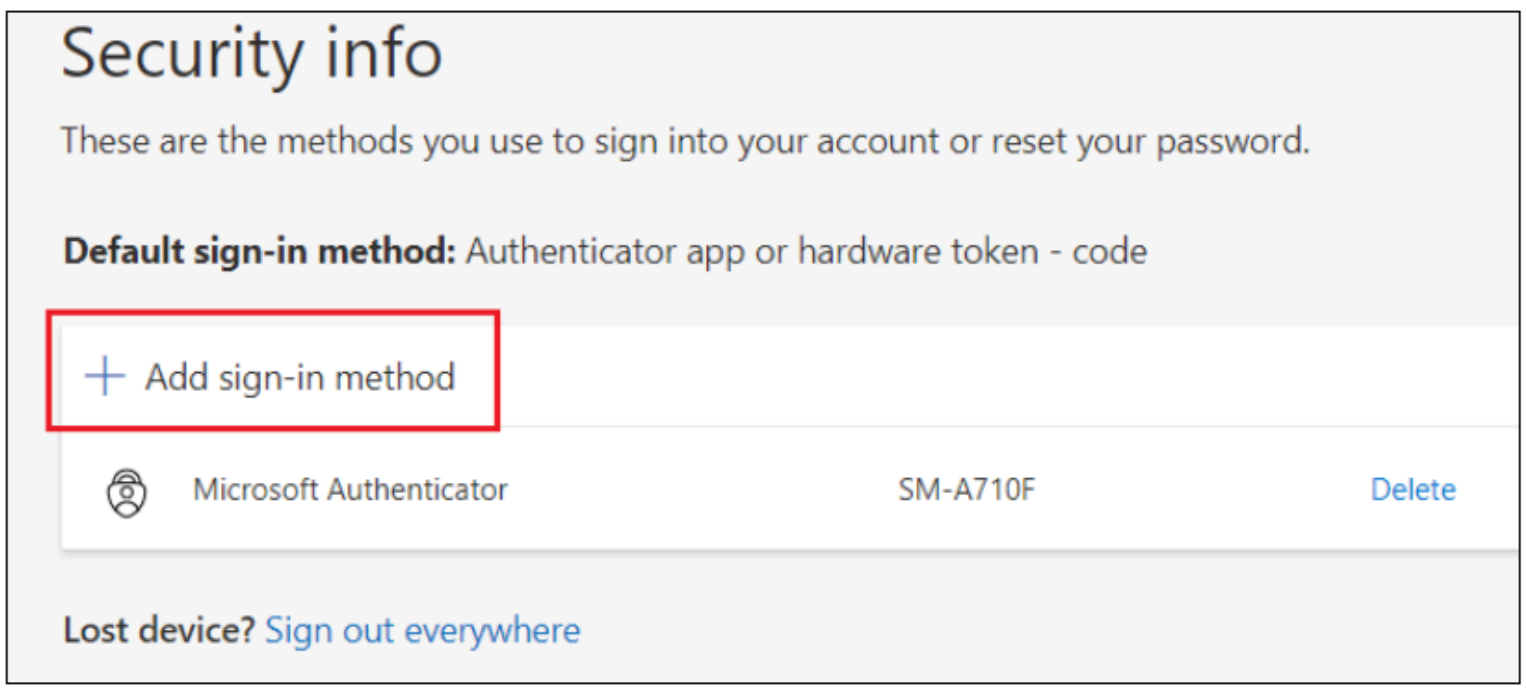
Please follow the steps below.

1. Login to your Petrofac account, using the link: https://mysignins.microsoft.com/

2. Click **"Security info"** tab on the left:



3. Click **"Add sign-in method":**



4. Choose the desired alternative method (for example, "Phone"), enter your number and set the preferable authentication type-sms or call, and click **"Next"**:

